



Volunteer Job Description

Are you ready to shape the future of a financial institution dedicated to serving its members and the community? Sunward is seeking a dynamic and visionary individual to join our governing Volunteers. As a member of the team, you will have the opportunity to contribute your expertise, leadership, and passion for financial stewardship to help guide Sunward towards continued growth and success.

Sunward is a not-for-profit cooperative with the purpose of redefining the cooperative spirit in financial services. You'll play a pivotal role in shaping our strategic direction, ensuring financial stability, and championing our members' interests. You will have the opportunity to collaborate with like-minded professionals who uphold values of integrity, transparency, and excellence.

Volunteer Duties

- **Strategic Governance Development:** Actively participate in shaping and refining the strategic governance framework of Sunward, ensuring alignment with the credit union's vision and values.
- **Financial Oversight and Trend Analysis:** Regularly review and analyze financial trends, regulatory changes, and other factors impacting Sunward's operations, providing insightful assessments to guide strategic decisions.
- **Policy Research and Recommendations:** Review policies, and procedures presented by management and offer informed recommendations to enhance Sunward's effectiveness and compliance.
- **Organizational Performance Evaluation:** Engage in the assessment of Sunward's performance, contributing to the evaluation process to ensure the organization's objectives are being met effectively and efficiently.
- **Collaboration and Liaison:** Foster collaborative relationships with Sunward leaders facilitating effective communication and cooperation in various initiatives.
- **Active Committee Participation:** Prepare for, attend, and actively contribute to board and committee meetings, bringing valuable insights and perspectives to discussions and decision-making processes.
- **Promotion of Growth and Development:** Contribute to the ongoing growth and development of Sunward, its members, and staff, championing initiatives that drive progress and enhance member services.

Competencies

- **Strategic Analysis and Engagement:** Understands and elevates the level of analysis, dialogue, decision-making, and direction. Can navigate 5 types of engagement: Oversight, Inquiry, Planning, and Sense-Making.
- **Long-Term Strategic Planning:** Ability to contribute to the development of a 5–10-year strategic plan, with a focus on financial stability, member service enhancement, and community impact.

Sunward Values

Put our members first | Be gritty, be accountable | Do the right thing | Be better everyday



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- **Effective Communication Skills:** Proficient in communicating with both volunteers and executive management, facilitating strategic discussions, and ensuring alignment with the credit union's vision.
- **Adaptability:** Capable of adjusting strategies in response to evolving financial landscapes, member needs, and regulatory environments.
- **Inclusivity and Open-Mindedness:** Actively seeks and values diverse perspectives, demonstrating a commitment to inclusivity.
- **Financial Acumen:** Understands financial principles and strategies. Capable of understanding regulatory requirements and risk management strategies. Ensures sound decision making.
- **Community Engagement:** Engaged within the community the credit union serves, understanding its needs and advocating for financial products and services that address those needs.
- **Innovation and Technology Savvy:** Keen on embracing modern technologies and innovative approaches to enhance the credit union's services and operational efficiency.
- **Member-Centric Focus:** Prioritizes the interests and needs of credit union members in all board decisions, fostering a strong member-focused culture.

Skillsets

If you have experience in one of these key areas, we would love your insights to help shape the strategic direction of the credit union.

- Mergers & Acquisitions
- Marketing / Branding / Product Management
- Market Demographics
- Technology / Digital / Data
- Cyber Security
- Political Advocacy
- Talent / Culture / Human Resources
- Legal / Compliance / Risk
- Governance

Time Requirements

- 2-3 hours / month

Compensation

- This is a non-compensated role

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