Merchant Capture System Requirements

Minimum Hardware Requirements

- PC (Apple/Macintosh are not supported for Merchant Capture unless the system is running
- Microsoft Windows)
- 2.0 GHz Pentium Processor or higher
- 2 GB RAM
- 2 GB free disk space
- USB 2.0 Port (for scanner)
- Monitor
- Mouse
- Keyboard
- Approved Scanner

High Speed Internet

- 1.5 Mbps or faster

Preferred Check Scanners

- Canon CR-50
- Canon CR-190

Check with credit union for other scanner options.

Supported Operating Systems & Web Browsers

- Windows 8 & Internet Explorer versions 9-11
- Windows 7 & Internet Explorer versions 9-11
- Vista w/Service Pack 2 & Internet Explorer versions 7-9

Notes

- Internet Explorer 10 & 11 require **fiservsco.com** to be added to "Compatibility View".
- Chrome and Firefox are not supported. We recommend using Internet Explorer.

Other Required Software

- Java (current version)
- Adobe Acrobat Reader Version 3.0 or higher
- Silver Bullet Inc. Ranger Interface for chosen scanner (SLFCU will load this software)